

Mail Service Pharmacy

Reliable. Fast. Convenient.

Take advantage of Mail Service Pharmacy, a fast and accurate home delivery service that offers a way for you to save both time and money on your long-term (maintenance) prescriptions.*

As a CareFirst BlueCross BlueShield or CareFirst BlueChoice, Inc. (CareFirst) member, once you register for Mail Service Pharmacy you'll have access to:

- Convenient, dependable delivery service to your home or location of choice at no additional cost
- Consulting pharmacists available by phone 24 hours a day, seven days a week when you have questions about your prescription
- Refill options online, by phone or by email
- An automated phone system to check account balances and make payments
- Email notifications of your order status
- Automatic refills with our ReadyFill at Mail® program
- Multiple payment option — credit or debit card, check, electronic check, Bill Me Later®, or money order (CASH is not accepted)

Benefit from ReadyFill at Mail®

Save more time when you sign up for our ReadyFill at Mail® program. With this program you can have your refills automatically sent to you at the appropriate time for no additional cost. We do the refill ordering for you, so you don't have to spend time online, on the phone or filling out a form. If your prescription is about to expire or the last refill has been used we will contact your doctor for you.

This automatic refill option helps you stay on track with your medication therapy regimen so there is less risk of a missed dose of your maintenance medications.

It's easy to start using mail service

Choose one of the following three ways:



Online

Go to www.carefirst.com and log in to *My Account*, click on *Manage My Health*, select *Drug and Pharmacy Resources*, click on *My Drug Home* and select *Order Prescriptions* to set up an account. **Once your account is set up we'll contact your doctor for a prescription.**



By phone

Call the toll-free phone number on the back of your member ID card. Our Customer Care representatives can walk you through the process. **We can contact your doctor directly for a prescription and mail your medications directly to you.**



By mail

If you already have your prescription, you can send it to us with a completed *Mail Service Order Form*. You can download the form by visiting the *Control Your Drug Costs* section of www.carefirst.com/rx.

* Long-term or maintenance medications are prescription drugs anticipated to be required for 6 months or more to treat a chronic or ongoing condition such as diabetes, high blood pressure or asthma.

